# 3Q08 EARNINGS RELEASE 

## SONDA REPORTS A 26.9\% EBITDA GROWTH IN 3Q08

Santiago, Chile, October 28, 2008 -SONDA S.A. (Santiago Stock Exchange: SONDA), the leading Latin American owned private-sector IT Services provider, announces its consolidated financial results as of September 30, 2008, and for the third quarter of 2008. All figures are expressed in Chilean pesos as of September 30, 2008 and have been prepared in conformity with generally accepted accounting principles in Chile. The translations to US dollars stated in this report are based on the exchange rate at the end of September 2008 ( 1 US $\$=551.31$ Chilean Pesos).

## 1. EXECUTIVE SUMMARY

SONDA S.A. reached consolidated revenues of $\$ 291,393$ million (US $\$ 528.5$ million) as of Sep'08, showing an increase of $47.1 \%$ over the same previous period. Likewise, operating income scaled up to $\$ 32,385$ million (US $\$ 58.7$ million) and EBITDA to $\$ 48,891$ million (US $\$ 88.7$ million), with growth rates of $53.6 \%$ and $38.2 \%$ respectively. On the other hand, net income reached $\$ 14,207$ million (US $\$ 25.8$ million) at Sep'08, reflecting a decrease of $32.8 \%$ regarding Sep'07. ${ }^{\S}$

Highlights:

- Remarkable $26.2 \%$ consolidated revenue growth in 3Q08, considering the same base of comparison in Brazil. Growth in all business lines, especially IT services ( $+25.4 \%$ ), and in all countries where SONDA has operations. YoY revenue growth in all business lines, highlighting again IT services with a $+51.4 \%$ increase.
- growth of $56.5 \%$ and $37.2 \%$ in gross profit at Sep'08 and $3 Q 08$ respectively, reaching $\$ 61,832$ million (US $\$ 112.2$ million) and $\$ 21,288$ million (US $\$ 38.6$ ) each, mostly reflecting larger revenues coming from IT services contracts
- improvement in gross margin and operating margin, reaching $21.2 \%$ and $11.1 \%$ respectively at Sep'08, while EBITDA margin moved from $17.9 \%$ to $16.8 \%$ due to higher relative weight of operations in Brazil and to the integration of Red Colombia in Mar'08
- improvement of gross and operating margins in 3Q08, reaching $20.5 \%$ and $10.8 \%$ respectively. 3Q08 EBITDA margin remained at 16.2\%
- decline in net income as of Sep'08 as a result of the non-operating loss of $\$ 12,228$ million (US $\$ 22.2$ million), mainly explained by higher charges for $\$ 2,874$ million (US $\$ 5.2$ million) generated as a consequence of the foreign subsidiaries' financial statements conversion from local currency to US dollars, and by a lower extraordinary income of $\$ 8,322$ million (US $\$ 15.1$ million) generated by the subsidiary Officer until July 2007, when it was divested
- business in Brazil recorded increases of $149.4 \%$ and $33.1 \%$ in revenues as of Sep'08 and 3Q08 respectively; Mexico grew by $10.9 \%$ as of Sep'08 and declined $0.8 \%$ at 3Q08; and OPLA (Other Countries in Latin America) showed rises of $87.0 \%$ and $74.9 \%$ in revenues at Sep'08 and 3Q08, variations based on figures reported in US dollars at the end of each period
- $56.2 \%$ of consolidated revenues generated outside Chile as of Sep'08, maintaining the trend shown since 2 H 07 , and highlighting the larger contributions from Brazil (40.2\% at Sep'08) and OPLA ( $11.1 \%$ at Sep'08) as a result of acquisitions and new deals closed recently
- relative share of operating income generated outside Chile, rising from $27.0 \%$ at Sep’07 to $36.2 \%$ at Sep'08, and relative share of EBITDA growing from $22.9 \%$ to $31.9 \%$ in the same period, highlighting the larger contribution from operations in Brazil
- new deals closed for US $\$ 494.5$ million during the first nine months of 2008 , surpassing by $70.4 \%$ the amount reported as of Sep'07, and highlighting contracts signed with Poder Judicial, MECE and Telmex in Chile; with Petrobras, TIM and Citibank in Brazil; with Banamex, Coca Cola Export and HSBC in Mexico; with Ministerio de Hacienda in Costa Rica, among several others

[^0]
## SONDA

Figure 1 - Consolidated Financial Statements

| SONDA CONSOLIDATED FINANCTAL STATEMENTSep-07 / Sep-08 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| In millions of constant Ch\$ as of September 30, 2008 |  |  |  |  |
| Income Statement | Sep-07 | Sep-08 | Var. | \% |
| Sales | 198.099 | 291.393 | 93.294 | 47,1\% |
| Cost of Sales | -158.594 | -229.561 | -70.967 | 44,7\% |
| Gross Profit | 39.505 | 61.832 | 22.327 | 56,5\% |
| Administrative and Selling Expenses | -18.416 | -29.447 | -11.031 | 59,9\% |
| Operating Income | 21.089 | 32.385 | 11.296 | 53,6\% |
| Depreciation and Amortization | 14.299 | 16.506 | 2.207 | 15,4\% |
| EBITDA | 35.388 | 48.891 | 13.503 | 38,2\% |
| Financial Income (Expense), Net | 2.835 | 1.355 | -1.480 | -52,2\% |
| Financial Income | 5.701 | 4.038 | -1.664 | -29,2\% |
| Financial Expense | -2.866 | -2.683 | 184 | -6,4\% |
| Price-level Restatement | -3.638 | -3.497 | 141 | -3,9\% |
| Foreign Exchange Difference | -372 | -2.348 | -1.976 | 531,6\% |
| Other Non-Operating Incomes | 7.108 | -7.738 | -14.846 | -208,9\% |
| Non Operating Income | 5.934 | -12.228 | -18.161 | -306,1\% |
| Income before Taxes | 27.022 | 20.157 | -6.865 | -25,4\% |
| Income Taxes | -5.193 | -4.824 | 370 | -7,1\% |
| Minority Interest | -715 | -1.166 | -450 | 62,9\% |
| Amortization of Negative Goodwill | 39 | 39 | 0 | -0,4\% |
| Net Income | 21.153 | 14.207 | -6.946 | -32,8\% |
| Balance Sheet | Sep-07 | Sep-08 | Var. | \% |
| Assets | 363.414 | 349.654 | -13.760 | -3,8\% |
| Current Assets | 176.635 | 163.669 | -12.966 | -7,3\% |
| Cash and Equivalents | 65.483 | 34.496 | -30.987 | -47,3\% |
| Accounts Receivables | 82.895 | 94.567 | 11.672 | 14,1\% |
| Inventories | 10.076 | 14.095 | 4.019 | 39,9\% |
| Other Current Assets | 18.180 | 20.511 | 2.331 | 12,8\% |
| Property, Plant and Equipment | 62.224 | 60.372 | -1.852 | -3,0\% |
| Investment in Other Companies | 2.047 | 3.157 | 1.111 | 54,3\% |
| Other Assets | 122.508 | 122.455 | -53 | 0,0\% |
| Liabilities | 108.186 | 101.385 | -6.801 | -6,3\% |
| Current Liabilities | 74.155 | 74.369 | 214 | 0,3\% |
| Short-Term Financial Debt | 20.817 | 18.159 | -2.658 | $-12,8 \%$ |
| Other Current Liabilities | 53.338 | 56.210 | 2.871 | 5,4\% |
| Long-Term Financial Debt | 24.863 | 14.426 | -10.437 | -42,0\% |
| Other Current Liabilities | 5.545 | 8.462 | 2.917 | 52,6\% |
| Minority Interest | 3.623 | 4.128 | 505 | 14,0\% |
| Total Shareholder's Equity | 255.227 | 248.269 | -6.958 | -2,7\% |
| Total Liabilities and Shareholder's Equity | 363.414 | 349.654 | -13.760 | -3,8\% |

## SONDA

## 2. MANAGEMENT DISCUSSION AND ANALYSIS ON 9M08 AND 3Q08 RESULTS

## SEPTEMBER 2008 RESULTS (9M08)

Consolidated revenues amounted to $\$ 291,393$ million (US $\$ 528.5$ million) at Sep'08, surpassing in $47.1 \%$ the same previous period, which is primarily explained by:

- 51.4\% of growth in revenues coming from the IT services business, totaling $\$ 189,122$ million (US $\$ 343.0$ million) at Sep'08, which included:
- larger revenues coming from professional services and systems integration (+\$45,139 million equivalent to US $\$ 81.9$ million), mainly related to new businesses in Brazil and OPLA - larger revenues coming from IT outsourcing services (+\$11,423 million equivalent to US\$20.7 million), mostly associated to IT outsourcing contracts in Brazil, Chile and OPLA
- increase of $111.8 \%$ in the applications business, with total revenues of $\$ 34,610$ million (US $\$ 62.8$ million) in Sep'08, primarily due to:
- larger revenues coming from support and implementation services ( $+\$ 9,236$ million equivalent to US $\$ 16.8$ million), mainly related to SAP business in Brazil
- larger revenues coming from software license sales (+\$6,040 million equivalent to US\$11.0 million), mainly explained by a greater commercial activity in Brazil
- rise of $19.1 \%$ in the platforms business, reaching $\$ 67,660$ million (US $\$ 122.7$ million) at Sep'08, primarily explained by:
- larger revenues coming from hardware sales ( $+\$ 10,254$ million equivalent to US $\$ 18.6$ million), mostly due to new deals closed in Chile and OPLA, especially Costa Rica, Colombia, Argentina and Peru

IT services business contributed with a $64.9 \%$ of consolidated revenues at Sep'08, applications business generated an 11.9\% and platforms business provided a 23.2\%

Figure 2 - Consolidated Revenues by Business Line

| Revenues | Sep-07 | Sep-08 | Var. | \% |
| :---: | :---: | :---: | :---: | :---: |
| Business Line |  |  |  |  |
| Platforms | 56.829 | 67.660 | 10.831 | 19,1\% |
| IT Services | 124.927 | 189.122 | 64.195 | 51,4\% |
| Applications | 16.343 | 34.610 | 18.267 | 111,8\% |
| Total | 198.099 | 291.393 | 93.294 | 47,1\% |
| Share by Business Line |  |  |  |  |
| Platforms | 28,7\% | 23,2\% |  |  |
| IT Services | 63,1\% | 64,9\% |  |  |
| Applications | 8,3\% | 11,9\% |  |  |
| Total | 100,0\% | 100,0\% |  |  |

## COST OF SALES AND ADMINISTRATIVE AND SELLING EXPENSES

Costs of sales reached $\$ 229,561$ million (US $\$ 416.4$ million) at Sep'08, which represented a rise of $44.7 \%$ regarding Sep'07, mainly explained by:

- higher costs related to labor ( $+\$ 45,809$ million equivalent to US $\$ 83.1$ million), primarily due to increased staffing in Brazil and Colombia since Procwork and Red Colombia acquisitions


## SONDA

- larger cost of sales ( $+\$ 11,782$ million equivalent to US $\$ 21.4$ million), mainly explained by increased sales of SAP licenses in Brazil and larger sales of hardware in OPLA and Chile

On the other hand, administrative and selling expenses totaled $\$ 29,447$ million (US $\$ 53.4$ million) at Sep'08, with a $59.9 \%$ growth regarding Sep'07, mainly as a result of higher labor costs associated with Procwork's integration in Brazil.

## OPERATING INCOME AND EBITDA

Operating income scaled up to $\$ 32,385$ million (US $\$ 58.7$ million) at Sep'08, representing a rise of $53.6 \%$ with regard to Sep'07. This increase is explained by gross profit rise, which grew by $56.5 \%$ and totaled $\$ 61,832$ million (US $\$ 112.2$ million), as a result of larger consolidated revenues, especially in businesses with higher value added. Since this, gross margin increased to $21.2 \%$ and operating margin to $11.1 \%$ in Sep'08, equivalent to a growth of 130 and 50 basis points respectively.

Consolidated EBITDA amounted to $\$ 48,891$ million (US $\$ 88.7$ million) as of Sep'08, with a growth of $38.2 \%$ when compared to Sep'07, which was mostly explained by:

- increase of operating income ( $+\$ 11,296$ million equivalent to US $\$ 20.5$ million), especially in Chile and Brazil
- larger depreciation and amortization charges ( $+\$ 1,900$ million equivalent to US $\$ 3.4$ million), mainly in Brazil, Mexico and Chile

EBITDA margin moved from $17.9 \%$ at Sep'07 to $16.8 \%$ at Sep'08, primarily due to the increased relative share of Brazilian operations during the last 12 months and the integration of Red Colombia since Mar'08.

Figure 3 - Income Statement

| SONDA CONSOLIDATED STATEMENTS OF INCOME <br> In millions of constant Ch\$ as of September 30, 2008 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |
| INCOME STATEMENT | Sep-07 | Sep-08 | VAR. | \% |
| Sales | 198.099 | 291.393 | 93.294 | 47,1\% |
| Cost of Sales | -158.594 | -229.561 | -70.967 | 44,7\% |
| Gross Profit | 39.505 | 61.832 | 22.327 | 56,5\% |
| Operating Income | 21.089 | 32.385 | 11.296 | 53,6\% |
| EBITDA | 35.388 | 48.891 | 13.503 | 38,2\% |
| Non Operating Income | 5.934 | -12.228 | -18.161 | -306,1\% |
| Net Income | 21.153 | 14.207 | -6.947 | -32,8\% |
| FINANCIAL RATIOS |  |  |  |  |
| Gross Margin | 19,9\% | 21,2\% |  |  |
| Operating Margin | 10,6\% | 11,1\% |  |  |
| EBITDA Margin | 17,9\% | 16,8\% |  |  |
| Net Margin | 10,7\% | 4,9\% |  |  |

## NON-OPERATING INCOME

Non-operating income moved from a profit of $\$ 5,934$ million (US $\$ 10.8$ million) at Sep'07 to a loss of $\$ 12,228$ million (US $\$ 22.2$ million) at Sep'08, which is largely explained by:

- lower other non-operating income (-\$7,756 million equivalent to US $\$ 14.1$ million), with a final amount of $\$ 784$ million (US $\$ 1.4$ million) at Sep'08, mainly explained by the one-time profit of $\$ 7,188$ million (US $\$ 13.0$ million) generated by the divestiture of Officer in Jul'07,
- lower equity share in net income of related companies ( $\$ 1,134$ million equivalent to US $\$ 2.1$ million) due to the divestitures of the equity investment in Officer in Jul' 07


## SONDA

- larger other non-operating expenses ( $+\$ 3,684$ million equivalent to US $\$ 6.7$ million), reaching a balance of $\$ 5,249$ million (US $\$ 9.5$ million) at Sep'08, mostly due to extraordinary charges related to restructuring operations costs and charge-off of assets of discontinued businesses
- larger charges for $+\$ 2.874$ million (equivalent to US $\$ 5.2$ million) as a result of the conversion of foreign subsidiaries' financial statements from local currencies to US Dollars under Technical Bulletin $\mathrm{N}^{\circ} 64$
- greater goodwill amortization ( $+\$ 1,801$ million equivalent to US $\$ 3.3$ million), totaling $\$ 3,425$ million (US $\$ 6.2$ million) at Sep'08, as a result of the acquisitions carried out as part of the investment plan 2007-2009


## NET INCOME

Nevertheless the operating improvement shown at Sep'08, net income reached $\$ 14,207$ million (US $\$ 25.8$ million), which meant a decrease of $32.8 \%$ when compared to Sep'07, primarily as a result of the nonoperating loss in this period. This fact, coupled with the revenue growth, led to a decline in net margin from $10.7 \%$ at Sep'07 to $4.9 \%$ at Sep'08.

## THIRD QUARTER 2008 RESULTS (3Q08)

## REVENUES

During the third quarter of 2008, consolidated revenues scaled up to $\$ 103,728$ million (US $\$ 188.1$ million), representing $26.2 \%$ growth when compared to $3 Q 07$. Without considering the additional revenues coming after Red Colombia acquisition, revenue growth in the quarter would have been $22.4 \%$ (organic growth). This increase is mostly a consequence of:

- growth of $25.4 \%$ in revenues from the IT services business, with a total of $\$ 66,007$ million (US\$119.7 million), due to:
- larger revenues coming from professional services and systems integration ( $+\$ 7,828$ million equivalent to US $\$ 14.2$ million), mainly associated to an increased customer base and new contracts in Brazil, and new businesses in Mexico and OPLA (especially Colombia)
- larger revenues coming from IT support and management services (+\$3,540 million equivalent to US $\$ 6.4$ million), mostly associated with new contracts in Brazil and OPLA
- increase of $32.9 \%$ in the applications business segment, with total revenues of $\$ 12,785$ million (US $\$ 23.2$ million) in 3Q08, mostly explained by:
- larger revenues coming from software license sales (+\$1,640 million equivalent to US\$3.0 million), mostly SAP-related software products in Brazil
- larger revenues coming from support and implementation services ( $+\$ 652$ million equivalent to US $\$ 1.2$ million), mainly due to a more intense commercial activity in Brazil
- rise of $25.3 \%$ in the platforms business, amounting to $\$ 24,936$ million (US $\$ 45.2$ million) in $3 Q 08$, mainly due to:
- increase in hardware sales ( $+\$ 5,040$ million equivalent to US $\$ 9.1$ million), as a result of higher amount of new businesses developed in Chile and OPLA, especially Colombia, Peru and Argentina

IT services business contributed with a $63.6 \%$ of consolidated revenues at 3Q08, applications business generated a $12.3 \%$ and platforms business provided a $24.1 \%$.

## SONDA

| SONDA CONSOLIDATED - । Millions of constant Ch\$ as of September 30, 2008 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Revenues | 3Q07 | 3Q08 | Var. | \% |
| Business Line |  |  |  |  |
| Platforms | 19.896 | 24.936 | 5.040 | 25,3\% |
| IT Services | 52.656 | 66.007 | 13.351 | 25,4\% |
| Applications | 9.622 | 12.785 | 3.163 | 32,9\% |
| Total | 82.174 | 103.728 | 21.554 | 26,2\% |
| Share by Business Line |  |  |  |  |
| Platforms | 24,2\% | 24,1\% |  |  |
| IT Services | 64,1\% | 63,6\% |  |  |
| Applications | 11,7\% | 12,3\% |  |  |
| Total | 100,0\% | 100,0\% |  |  |

## COST OF SALES AND ADMINISTRATIVE AND SELLING EXPENSES

Cost of sales reached $\$ 82,440$ million (US $\$ 149.5$ million) at 3Q08, reflecting a $23.7 \%$ rise regarding 3Q07, mainly explained by:

- higher costs of labor ( $+\$ 10,445$ million equivalent to US $\$ 18.9$ million), primarily by increased staffing in Brazil, Colombia and Mexico, as a result of additional engineers and technicians required to develop new projects and contracts
- higher costs of sales ( $+\$ 3,590$ million equivalent to $\mathbf{U S} \$ 6.5$ million) mostly related to larger hardware sales in Chile and OPLA

With an increase of $35.8 \%$, administrative and selling expenses totaled $\$ 10,083$ million (US $\$ 18.3$ million) at 3Q08, primarily explained by increased staffing in Colombia since Red Colombia acquisition.

## OPERATING INCOME AND EBITDA

During the third quarter of 2008, operating income amounted to $\$ 11,205$ million (US $\$ 20.3$ million), representing a growth of $38.5 \%$ regarding 3Q07. This rise was mainly explained by a higher gross profit for the period, which grew by $37.2 \%$ and reached $\$ 21,288$ million (US $\$ 38.6$ million). As a percentage of sales, gross margin climbed up from $18.9 \%$ in $3 Q 07$ to $20.5 \%$ in $3 Q 08$, and operating margin grew from $9.8 \%$ in 3Q07 to $10.8 \%$ in 3 Q 08 .

Consolidated EBITDA reached $\$ 16,848$ million (US $\$ 30.6$ million) at $3 Q 08$, with a rise of $26.9 \%$ when compared to 3Q07, mainly explained by:

- increase of operating income ( $+\$ 3,115$ million equivalent to US $\$ 5.7$ million), especially in Brazil and Chile
- larger depreciation and amortization charges (+ $\$ 237$ million equivalent to US $\$ 0.4$ million), mainly in Mexico, Brazil and OPLA

EBITDA margin reached $16.2 \%$ at 3Q08, remaining at the same level shown at 3Q07.

## SONDA

The Leading Latin American IT Services Company
Figure 5 - Income Statement

| SONDA CONSOLIDATED STATEMENTS OF INCOME <br> In millions of constant Ch\$ as of September 30, 2008 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| INCOME STATEMENT | 3Q07 | 3Q08 | VAR. | \% |
| Sales | 82.174 | 103.728 | 21.554 | 26,2\% |
| Cost of Sales | -66.657 | -82.440 | -15.784 | 23,7\% |
| Gross Profit | 15.517 | 21.288 | 5.771 | 37,2\% |
| Operating Income | 8.089 | 11.205 | 3.116 | 38,5\% |
| EBITDA | 13.281 | 16.848 | 3.567 | 26,9\% |
| Non Operating Income | 3.809 | -8.111 | -11.920 | -312,9\% |
| Net Income | 9.069 | 405 | -8.664 | -95,5\% |
| FINANCIAL RATIOS |  |  |  |  |
| Gross Margin | 18,9\% | 20,5\% |  |  |
| Operating Margin | 9,8\% | 10,8\% |  |  |
| EBITDA Margin | 16,2\% | 16,2\% |  |  |
| Net Margin | 11,0\% | 0,4\% |  |  |

## NON-OPERATING INCOME

Non-operating income moved from a profit of $\$ 3,809$ million (US $\$ 6.9$ million) at $3 Q 07$ to a loss of $\$ 8,111$ million (US $\$ 14.7$ million) at 3Q08, which is largely explained by:

- lower other non-operating income ( $-\$ 6,848$ million equivalent to US $\$ 12.4$ million), with a final amount of $\$ 301$ million (US $\$ 0.5$ million) at $3 Q 08$, mainly explained by the one-time profit of $\$ 7,188$ million (US $\$ 13.0$ million) generated by the divestiture of the equity investment in Officer in Jul'07
- larger charges for foreign exchange differences ( $+\$ 2,435$ million equivalent to US $\$ 4.4$ million), with a final value of $\$ 2,560$ million (US $\$ 4.6$ million) at $3 Q 08$, mainly as a result of the conversion of foreign subsidiaries' financial statements from local currencies to US Dollars under Technical Bulletin $\mathrm{N}^{\circ} 64$
- lower financial income ( $-\$ 677$ million equivalent to US $\$ 1.2$ million), reaching a balance of $\$ 551$ million (US $\$ 1.0$ million) at 3Q08, mostly due to reduced investments in marketable securities and time deposits


## NET INCOME

During 3Q08, net profit totaled $\$ 405$ million (US $\$ 0.7$ million), which compares negatively with the amount of $\$ 9,069$ million (US $\$ 16.5$ million) obtained in $3 Q 07$. This is mainly explained by the non-operating loss obtained in this period.

## SONDA

## 3. ANALYSIS OF REGIONAL RESULTS

## CHILE

Main changes in Chile between Sep’07 and Sep’08 are detailed below, in millions of constant Chilean pesos as of September 30, 2008:

- rise of $6.5 \%$ in revenues, with a total of $\$ 127,707$ million (US $\$ 231.6$ million) at Sep'08, mainly due to higher revenues from both IT services and platforms business lines, related to new IT outsourcing contracts ( $+5.1 \%$ ) and larger hardware sales ( $+8.0 \%$ )
- growth of $34.4 \%$ in operating income and $22.0 \%$ in EBITDA, with final amounts of $\$ 20,677$ million (US $\$ 37.5$ million) and $\$ 33,276$ million (US $\$ 60.4$ million) each, primarily as a result of larger revenues coming from high-margin businesses, especially IT services
- operating margin increased to $16.2 \%$ and EBITDA margin to $26.1 \%$ in Sep'08, mainly due to the growth in revenues associated with higher value added businesses

Figure 6 - Business in Chile

|  | Sep-07 |  |  | Sep-08 |  | Var. | \% | $3 \mathrm{Q07}$ | 3Q08 | Var. | \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| In millions of constant Ch\$ as of September 30, 2008 |  |  |  |  |  |  |  |  |  |  |  |
| CHILE |  |  |  |  |  |  |  |  |  |  |  |
| Sales |  | 119.864 |  | 127.707 |  | 7.843 | 6,5\% | 40.510 | 44.167 | 3.656 | 9,0\% |
| Platforms |  | 44.938 |  | 48.746 |  | 3.808 | 8,5\% | 14.820 | 18.497 | 3.676 | 24,8\% |
| IT Services |  | 67.547 |  | 71.248 |  | 3.701 | 5,5\% | 23.383 | 22.903 - | 480 | -2,1\% |
| Applications |  | 7.379 |  | 7.714 |  | 335 | 4,5\% | 2.308 | 2.767 | 459 | 19,9\% |
| Cost of Sales | - | 95.073 | - | 96.751 | - | 1.677 | 1,8\% | -32.298 | -34.604 - | 2.306 | 7,1\% |
| Gross Profit |  | 24.791 |  | 30.957 |  | 6.165 | 24,9\% | 8.212 | 9.563 | 1.351 | 16,4\% |
| Administrative and Selling Expenses | - | 9.402 | - | 10.279 | - | 877 | 9,3\% | -3.282 | -3.157 | 125 | -3,8\% |
| Operating Income |  | 15.389 |  | 20.677 |  | 5.288 | 34,4\% | 4.930 | 6.406 | 1.476 | 29,9\% |
| EBITDA |  | 27.272 |  | 33.276 |  | 6.004 | 22,0\% | 9.266 | 10.581 | 1.315 | 14,2\% |
| Operating Margin |  | 12,8\% |  | 16,2\% |  | 3,4\% | 26,1\% | 12,2\% | 14,5\% | 2,3\% | 19,2\% |
| EBITDA Margin |  | 22,8\% |  | 26,1\% |  | 3,3\% | 14,5\% | 22,9\% | 24,0\% | 1,1\% | 4,7\% |

Main variations in this country between 3Q07 and 3Q08 are described below, in millions of constant Chilean pesos as of September 30, 2008:

- revenues amounted to $\$ 44,167$ million (US $\$ 80.1$ million) at $3 Q 08$, with a rise of $9.0 \%$ regarding 3Q07, mainly due to higher revenues from platforms business
- growth of $29.9 \%$ in operating income and $14.2 \%$ in EBITDA, with final amounts of $\$ 6,406$ million (US $\$ 11.6$ million) and $\$ 10,581$ million (US $\$ 19.2$ million) each, primarily as a result of increased revenues
- operating margin rose to $14.5 \%$ and EBITDA margin increased to $24.0 \%$ at 3 Q08


## BRAZIL

Main changes in Brazil between Sep’07 and Sep’08 are described below, based on figures reported at the end of each period:

- $149.4 \%$ of growth in revenues, totaling US $\$ 212.2$ million at Sep'08, primarily as a result of increased revenues from IT services ( + US $\$ 95.4$ million), mainly professional services and systems integration, and larger revenues in the applications business (+US $\$ 30.9$ million), in particular support and implementation services
- rise of $178.6 \%$ in operating income and $141.3 \%$ in EBITDA, with final amounts of US $\$ 14.8$ million and US $\$ 18.1$ million each at Sep'08, reflecting the increased level of businesses developed in this country, especially in the higher margin lines


## SONDA

- operating margin of $7.0 \%$, with an increase of 70 basis points regarding Sep'07
- EBITDA margin grew from $9.1 \%$ at 2 Q08 to $10.1 \%$ at $3 Q 08$, which led to an EBITDA margin of 8.5\% at Sep'08 (8.8\% at Sep'07)

Figure 7 - Business in Brazil

|  |  | Sep-07 |  | Sep-08 |  | Var. | \% | 3007 (*) | 3Q08 (*) | Var. | \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| In thousands of US dollars as reported in each period (historic data) |  |  |  |  |  |  |  |  |  |  |  |
| BRAZIL |  |  |  |  |  |  |  |  |  |  |  |
| Sales |  | 85.096 |  | 212.218 |  | 127.122 | 149,4\% | 57.318 | 76.288 | 18.970 | 33,1\% |
| Platforms |  | 878 |  | 1.646 |  | 768 | 87,5\% | 226 | 681 | 455 | 201,3\% |
| IT Services |  | 70.996 |  | 166.426 |  | 95.430 | 134,4\% | 44.780 | 59.262 | 14.482 | 32,3\% |
| Applications |  | 13.222 |  | 44.146 |  | 30.924 | 233,9\% | 12.312 | 16.345 | 4.033 | 32,8\% |
| Cost of Sales | - | 71.474 | - | 173.026 | - | 101.552 | 142,1\% | -48.195 | -61.422 - | 13.227 | 27,4\% |
| Gross Profit |  | 13.622 |  | 39.192 |  | 25.570 | 187,7\% | 9.124 | 14.866 | 5.742 | 62,9\% |
| Administrative and Selling Expenses | - | 8.301 | - | 24.370 | - | 16.069 | 193,6\% | -5.268 | -8.376 - | 3.108 | 59,0\% |
| Operating Income |  | 5.321 |  | 14.822 |  | 9.501 | 178,6\% | 3.855 | 6.490 | 2.635 | 68,4\% |
| EBITDA |  | 7.496 |  | 18.088 |  | 10.592 | 141,3\% | 4.854 | 7.677 | 2.823 | 58,2\% |
| Operating Margin |  | 6,3\% |  | 7,0\% |  | 0,7\% | 11,7\% | 6,7\% | 8,5\% | 1,8\% | 26,5\% |
| EBITDA Margin |  | 8,8\% |  | 8,5\% |  | -0,3\% | -3,2\% | 8,5\% | 10,1\% | 1,6\% | 18,8\% |

${ }^{(*)}$ Quarterly figures shown in this table are calculated as the straight difference between figures reported in US dollars at the end of September of each year (9M), and figures reported in US dollars at the end of the first half of each year (1H).

Main changes in this country between $3 Q 07$ and $3 Q 08$ are detailed below, based on figures reported at the end of each period:

- $33.1 \%$ organic growth in revenues, with a total of US $\$ 76.3$ million at $3 Q 08$, mostly as a result of higher revenues from both IT services (+US $\$ 14.5$ million) and applications businesses (+US $\$ 4.0$ million)
- $68.4 \%$ organic growth in operating income and $58.2 \%$ organic growth in EBITDA, with final amounts of $\$ 6.5$ million and US $\$ 7.7$ million each, primarily as a result of additional revenues coming from higher value added businesses
- operating margin increased to $8.5 \%$ and EBITDA margin rose to $10.1 \%$ at 3 Q 08 , the later representing an increase of 160 basis points quarter over quarter


## MEXICO

Main variations in Mexico between Sep'07 and Sep'08 are described below, based on figures reported at the end of each period:

- $10.9 \%$ increase in revenues, amounting to US $\$ 26.2$ million at Sep’08, primarily explained by larger revenues in IT services business (+US $\$ 3.3$ million), especially new professional services contracts and systems integration projects
- operating income of US $\$ 2.5$ million as of Sep’08, surpassing by $10.5 \%$ the value obtained at Sep'07, mainly as a result of higher revenues and lower administrative and selling expenses
- growth of $45.1 \%$ in EBITDA, totaling US $\$ 3.7$ million at Sep’08, as a result of both higher revenues and higher depreciation and amortization charges related to projects developed in recent months
- operating margin of $9.6 \%$ at Sep'08, remaining at the same level regarding Sep’07
- rise of 330 basis points in EBITDA margin, moving from $10.7 \%$ at Sep'07 to $14.0 \%$ at Sep'08, as a result of the implementation of contracts and other businesses with higher margins

Figure 8 - Business in Mexico

|  |  | Sep-07 |  | Sep-08 |  | Var. | \% | $3 \mathrm{Q07}$ (*) | 3Q08 (*) | Var. | \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| In thousands of US dollars as reported in each period (historic data) |  |  |  |  |  |  |  |  |  |  |  |
| MEXICO |  |  |  |  |  |  |  |  |  |  |  |
| Sales |  | 23.643 |  | 26.213 |  | 2.570 | 10,9\% | 9.831 | 9.749 - | 82 | -0,8\% |
| Platforms |  | 5.126 |  | 4.301 | - | 825 | -16,1\% | 3.618 | 2.098 - | 1.520 | -42,0\% |
| IT Services |  | 18.495 |  | 21.837 |  | 3.342 | 18,1\% | 6.191 | 7.651 | 1.460 | 23,6\% |
| Applications |  | 22 |  | 75 |  | 53 | 240,9\% | 22 | 0 - | 22 | -100,0\% |
| Cost of Sales | - | 17.639 | - | 20.221 | - | 2.582 | 14,6\% | -7.496 | -7.407 | 89 | -1,2\% |
| Gross Profit |  | 6.004 |  | 5.992 | - | 12 | -0,2\% | 2.335 | 2.342 | 7 | 0,3\% |
| Administrative and Selling Expenses | - | 3.727 | - | 3.477 |  | 250 | -6,7\% | -1.214 | -1.257 - | 43 | 3,5\% |
| Operating Income |  | 2.277 |  | 2.515 |  | 238 | 10,5\% | 1.121 | 1.085 - | 36 | -3,2\% |
| EBITDA |  | 2.520 |  | 3.657 |  | 1.137 | 45,1\% | 1.220 | 1.492 | 272 | 22,3\% |
| Operating Margin |  | 9,6\% |  | 9,6\% |  | 0,0\% | -0,4\% | 11,4\% | 11,1\% | -0,3\% | -2,4\% |
| EBITDA Margin |  | 10,7\% |  | 14,0\% |  | 3,3\% | 30,9\% | 12,4\% | 15,3\% | 2,9\% | 23,3\% |

${ }^{(*)}$ Quarterly figures shown in this table are calculated as the straight difference between figures reported in US dollars at the end of September of each year (9M), and figures reported in US dollars at the end of the first half of each year ( 1 H ).

Main changes in this country between 3 Q 07 and 3 Q 08 are detailed below, based on figures reported at the end of each period:

- total revenues of US $\$ 9.7$ million at 3 Q 08 , with a slight decrease when compared to 3 Q 07 as the increase in IT services revenues was offset by a decline in platforms sales
- operating income of US $\$ 1.1$ million at $3 Q 08$, with an operating margin of $11.1 \%$
- increase of $22.3 \%$ in EBITDA, totaling US $\$ 1.5$ million at $3 Q 08$, primarily as a result of larger depreciation and amortization charges related to projects developed in recent months
- EBITDA margin climbed up to $15.3 \%$ at $3 Q 08$, equivalent to a rise of 290 basis points


## OPLA (Other countries in Latin America)

Main changes in this region, which includes the rest of the countries where SONDA has operations, are described below and are based on figures reported at the end of each period:

- rise of $87.0 \%$ in revenues, which amounted to US $\$ 58.5$ million at Sep'08, reflecting revenue growth in both IT services businesses (+US $\$ 12.3$ million, primarily full IT outsourcing projects) and platforms (+US $\$ 13.1$ million)
- increase in IT services revenues line largely explained by Colombia (+US $\$ 11.1$ million, mainly as a result of Red Colombia integration) and Ecuador (+US $\$ 0.8$ million)
- growth in platforms business revenues generated mostly in Costa Rica (+US\$6.0 million), Colombia (+US $\$ 3.4$ million), Argentina (+US $\$ 1.7$ million) and Peru (+US $\$ 1.4$ million)
- rise of $49.8 \%$ in operating income and $45.9 \%$ in EBITDA, with final amounts of US $\$ 3.9$ million and US $\$ 6.6$ million each, which are mainly explained by better results in Costa Rica, Colombia and Peru
- operating margin reached $6.7 \%$ at Sep'08, and EBITDA margin decreased to $11.3 \%$ due to the consolidation of Red Colombia operations since Mar'08


## SONDA

Figure 9 - Business in OPLA

|  |  | Sep-07 |  | Sep-08 |  | Var. | \% | 3007 (*) | 3Q08 (*) | Var. | \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| In thousands of US dollars as reported in each period (historic data) |  |  |  |  |  |  |  |  |  |  |  |
| OPLA |  |  |  |  |  |  |  |  |  |  |  |
| Sales |  | 31.272 |  | 58.472 |  | 27.200 | 87,0\% | 11.325 | 19.809 | 8.484 | 74,9\% |
| Platforms |  | 15.277 |  | 28.361 |  | 13.084 | 85,6\% | 5.969 | 8.639 | 2.670 | 44,7\% |
| IT Services |  | 13.197 |  | 25.545 |  | 12.348 | 93,6\% | 4.424 | 9.698 | 5.274 | 119,2\% |
| Applications |  | 2.798 |  | 4.566 |  | 1.768 | 63,2\% | 932 | 1.472 | 540 | 57,9\% |
| Cost of Sales | - | 24.566 | - | 47.653 | - | 23.087 | 94,0\% | -8.918 | -16.152 - | 7.234 | 81,1\% |
| Gross Profit |  | 6.706 |  | 10.819 |  | 4.113 | 61,3\% | 2.407 | 3.657 | 1.250 | 51,9\% |
| Administrative and Selling Expenses | - | 4.104 | - | 6.920 | - | 2.816 | 68,6\% | -1.457 | -2.673 - | 1.216 | 83,5\% |
| Operating Income |  | 2.602 |  | 3.899 |  | 1.297 | 49,8\% | 950 | 984 | 34 | 3,6\% |
| EBITDA |  | 4.508 |  | 6.579 |  | 2.071 | 45,9\% | 1.549 | 2.000 | 451 | 29,1\% |
| Operating Margin |  | 8,3\% |  | 6,7\% |  | -1,7\% | -19,9\% | 8,4\% | 5,0\% | -3,4\% | -40,8\% |
| EBITDA Margin |  | 14,4\% |  | 11,3\% |  | -3,2\% | -22,0\% | 13,7\% | 10,1\% | -3,6\% | -26,2\% |

${ }^{(*)}$ Quarterly figures shown in this table are calculated as the straight difference between figures reported in US dollars at the end of September of each year (9M), and figures reported in US dollars at the end of the first half of each year (1H).

Main changes in this region between $3 Q 07$ and $3 Q 08$ are detailed below, based on figures reported at the end of each period:

- revenues amounted to US $\$ 19.8$ million at 3Q08, with a growth of $74.9 \%$ mostly explained by higher revenues coming from both IT services (+US $\$ 5.3$ million) and platforms business lines (+US\$2.7 million)
- increase of $3.6 \%$ in operating income and $29.1 \%$ in EBITDA, with totals of US\$1.0 million and US $\$ 2.0$ million each, especially reflecting larger revenues in IT services business, mainly associated to the integration of Red Colombia operations, which also involved higher costs of sales and administrative and selling expenses
- decline in operating margin to $5.0 \%$ and EBITDA margin to $10.1 \%$ at 3 Q08, both explained almost $100 \%$ by the consolidation of Red Colombia since Mar'08


## SONDA

Figure 10 - Regional Summary (in millions of constant Ch\$ as of September, 2008)

|  | Sep-07 |  | Sep-08 |  |  | Var. | \% | 3Q07 | 3Q08 | Var. | \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| In millions of constant Ch\$ as of September 30, 2008 |  |  |  |  |  |  |  |  |  |  |  |
| CHILE |  |  |  |  |  |  |  |  |  |  |  |
| Sales |  | 119.864 |  | 127.707 |  | 7.843 | 6,5\% | 40.510 | 44.167 | 3.656 | 9,0\% |
| Platforms |  | 44.938 |  | 48.746 |  | 3.808 | 8,5\% | 14.820 | 18.497 | 3.676 | 24,8\% |
| IT Services |  | 67.547 |  | 71.248 |  | 3.701 | 5,5\% | 23.383 | 22.903 - | 480 | -2,1\% |
| Applications |  | 7.379 |  | 7.714 |  | 335 | 4,5\% | 2.308 | 2.767 | 459 | 19,9\% |
| Cost of Sales | - | 95.073 | - | 96.751 | - | 1.677 | 1,8\% | -32.298 | -34.604 - | 2.306 | 7,1\% |
| Gross Profit |  | 24.791 |  | 30.957 |  | 6.165 | 24,9\% | 8.212 | 9.563 | 1.351 | 16,4\% |
| Administrative and Selling Expenses | - | 9.402 | - | 10.279 | - | 877 | 9,3\% | -3.282 | -3.157 | 125 | -3,8\% |
| Operating Income |  | 15.389 |  | 20.677 |  | 5.288 | 34,4\% | 4.930 | 6.406 | 1.476 | 29,9\% |
| EBITDA |  | 27.272 |  | 33.276 |  | 6.004 | 22,0\% | 9.266 | 10.581 | 1.315 | 14,2\% |
| Operating Margin |  | 12,8\% |  | 16,2\% |  | 3,4\% | 26,1\% | 12,2\% | 14,5\% | 2,3\% | 19,2\% |
| EBITDA Margin |  | 22,8\% |  | 26,1\% |  | 3,3\% | 14,5\% | 22,9\% | 24,0\% | 1,1\% | 4,7\% |


| BRAZIL |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Sales |  | 47.549 |  | 116.998 |  | 69.448 | 146,1\% | 31.041 | 42.918 | 11.877 | 38,3\% |
| Platforms |  | 491 |  | 907 |  | 417 | 85,0\% | 103 | 382 | 278 | 270,0\% |
| IT Services |  | 39.671 |  | 91.752 |  | 52.082 | 131,3\% | 24.092 | 33.349 | 9.258 | 38,4\% |
| Applications |  | 7.388 |  | 24.338 |  | 16.950 | 229,4\% | 6.847 | 9.187 | 2.340 | 34,2\% |
| Cost of Sales | - | 39.938 | - | 95.391 | - | 55.453 | 138,8\% | -26.103 | -34.568 - | 8.465 | 32,4\% |
| Gross Profit |  | 7.612 |  | 21.607 |  | 13.995 | 183,9\% | 4.938 | 8.350 | 3.412 | 69,1\% |
| Administrative and Selling Expenses | - | 4.638 | - | 13.435 | - | 8.797 | 189,7\% | -2.836 | -4.719 - | 1.883 | 66,4\% |
| Operating Income |  | 2.973 |  | 8.172 |  | 5.198 | 174,8\% | 2.102 | 3.631 | 1.529 | 72,7\% |
| EBITDA |  | 4.189 |  | 9.972 |  | 5.784 | 138,1\% | 2.618 | 4.298 | 1.680 | 64,2\% |
| Operating Margin |  | 6,3\% |  | 7,0\% |  | 0,7\% | 11,7\% | 6,8\% | 8,5\% | 1,7\% | 24,9\% |
| EBITDA Margin |  | 8,8\% |  | 8,5\% |  | -0,3\% | -3,2\% | 8,4\% | 10,0\% | 1,6\% | 18,7\% |


| MEXICO |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Sales |  | 13.211 |  | 14.451 |  | 1.240 | 9,4\% | 5.003 | 5.479 | 476 | 9,5\% |
| Platforms |  | 2.864 |  | 2.371 | - | 493 | -17,2\% | 1.968 | 1.171 - | 797 | -40,5\% |
| IT Services |  | 10.335 |  | 12.039 |  | 1.704 | 16,5\% | 3.022 | 4.308 | 1.285 | 42,5\% |
| Applications |  | 12 |  | 41 |  | 29 | 236,4\% | 12 | 0 - | 12 | -96,1\% |
| Cost of Sales | - | 9.856 | - | 11.148 | - | 1.292 | 13,1\% | -3.828 | -4.165 - | 336 | 8,8\% |
| Gross Profit |  | 3.355 |  | 3.303 | - | 51 | -1,5\% | 1.174 | 1.314 | 140 | 11,9\% |
| Administrative and Selling Expenses | - | 2.083 | - | 1.917 |  | 166 | -8,0\% | -589 | -707- | 118 | 20,0\% |
| Operating Income |  | 1.272 |  | 1.387 |  | 114 | 9,0\% | 585 | 607 | 22 | 3,7\% |
| EBITDA |  | 1.408 |  | 2.016 |  | 608 | 43,2\% | 636 | 836 | 201 | 31,6\% |
| Operating Margin |  | 9,6\% |  | 9,6\% |  | 0,0\% | -0,4\% | 11,7\% | 11,1\% | -0,6\% | -5,3\% |
| EBITDA Margin |  | 10,7\% |  | 14,0\% |  | 3,3\% | 30,9\% | 12,7\% | 15,3\% | 2,6\% | 20,1\% |


| OPLA |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Sales |  | 17.474 |  | 32.236 |  | 14.762 | 84,5\% | 5.620 | 11.165 | 5.546 | 98,7\% |
| Platforms |  | 8.536 |  | 15.636 |  | 7.099 | 83,2\% | 3.005 | 4.887 | 1.883 | 62,7\% |
| IT Services |  | 7.374 |  | 14.083 |  | 6.709 | 91,0\% | 2.160 | 5.447 | 3.286 | 152,1\% |
| Applications |  | 1.563 |  | 2.517 |  | 954 | 61,0\% | 454 | 831 | 377 | 82,9\% |
| Cost of Sales | - | 13.727 | - | 26.272 | - | 12.545 | 91,4\% | -4.427 | -9.104 - | 4.677 | 105,6\% |
| Gross Profit |  | 3.747 |  | 5.965 |  | 2.217 | 59,2\% | 1.192 | 2.061 | 869 | 72,9\% |
| Administrative and Selling Expenses | - | 2.293 | - | 3.815 | - | 1.522 | 66,4\% | -720 | -1.501 - | 780 | 108,4\% |
| Operating Income |  | 1.454 |  | 2.150 |  | 696 | 47,8\% | 472 | 561 | 89 | 18,8\% |
| EBITDA |  | 2.519 |  | 3.627 |  | 1.108 | 44,0\% | 761 | 1.132 | 371 | 48,8\% |
| Operating Margin |  | 8,3\% |  | 6,7\% |  | -1,7\% | -19,9\% | 8,4\% | 5,0\% | -3,4\% | -40,2\% |
| EBITDA Margin |  | 14,4\% |  | 11,3\% |  | -3,2\% | -22,0\% | 13,5\% | 10,1\% | -3,4\% | -25,1\% |


| CONSOLIDATED TOTAL |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Sales |  | 198.099 |  | 291.393 |  | 93.294 | 47,1\% | 82.174 |  | 103.728 |  | 21.554 | 26,2\% |
| Platforms |  | 56.829 |  | 67.660 |  | 10.831 | 19,1\% | 19.896 |  | 24.936 |  | 5.040 | 25,3\% |
| IT Services |  | 124.927 |  | 189.122 |  | 64.195 | 51,4\% | 52.656 |  | 66.007 |  | 13.351 | 25,4\% |
| Applications |  | 16.343 |  | 34.610 |  | 18.267 | 111,8\% | 9.622 |  | 12.785 |  | 3.163 | 32,9\% |
| Cost of Sales | - | 158.594 | - | 229.561 | - | 70.967 | 44,7\% - | 66.657 | - | 82.440 | - | 15.784 | 23,7\% |
| Gross Profit |  | 39.505 |  | 61.832 |  | 22.327 | 56,5\% | 15.517 |  | 21.288 |  | 5.771 | 37,2\% |
| Administrative and Selling Expenses | - | 18.416 | - | 29.447 | - | 11.031 | 59,9\% - | 7.427 | - | 10.083 | - | 2.656 | 35,8\% |
| Operating Income |  | 21.089 |  | 32.385 |  | 11.296 | 53,6\% | 8.089 |  | 11.205 |  | 3.116 | 38,5\% |
| EBITDA |  | 35.388 |  | 48.891 |  | 13.503 | 38,2\% | 13.281 |  | 16.848 |  | 3.567 | 26,9\% |
| Operating Margin |  | 10,6\% |  | 11,1\% |  | 0,5\% | 4,4\% | 9,8\% |  | 10,8\% |  | 1,0\% | 9,7\% |
| EBITDA Margin |  | 17,9\% |  | 16,8\% |  | -1,1\% | -6,1\% | 16,2\% |  | 16,2\% |  | 0,1\% | 0,5\% |

## SONDA

$\rightarrow$

Figure 11 - Regional Summary (in thousands of us dollars as reported in each period)

|  | Sep-07 |  |  | Sep-08 |  | Var. | \% | 3Q07 (*) | 3008 (*) | Var. | \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| In thousands of US dollars as reported in each period (historic data) |  |  |  |  |  |  |  |  |  |  |  |
| CHILE |  |  |  |  |  |  |  |  |  |  |  |
| Sales |  | 214.513 |  | 231.643 |  | 17.130 | 8,0\% | 80.987 | 78.354 - | 2.633 | -3,3\% |
| Platforms |  | 80.423 |  | 88.418 |  | 7.995 | 9,9\% | 29.745 | 32.914 | 3.169 | 10,7\% |
| IT Services |  | 120.885 |  | 129.234 |  | 8.349 | 6,9\% | 46.571 | 40.526 - | 6.045 | -13,0\% |
| Applications |  | 13.206 |  | 13.992 |  | 786 | 6,0\% | 4.672 | 4.915 | 242 | 5,2\% |
| Cost of Sales | - | 170.146 | - | 175.492 | - | 5.346 | 3,1\% | -64.517 | -61.459 | 3.058 | -4,7\% |
| Gross Profit |  | 44.367 |  | 56.151 |  | 11.784 | 26,6\% | 16.469 | 16.895 | 426 | 2,6\% |
| Administrative and Selling Expenses | - | 16.826 | - | 18.645 | - | 1.819 | 10,8\% | -6.529 | -5.576 | 953 | -14,6\% |
| Operating Income |  | 27.541 |  | 37.505 |  | 9.965 | 36,2\% | 9.942 | 11.319 | 1.378 | 13,9\% |
| EBITDA |  | 48.807 |  | 60.358 |  | 11.550 | 23,7\% | 18.509 | 18.716 | 207 | 1,1\% |
| Operating Margin |  | 12,8\% |  | 16,2\% |  | 3,4\% | 26,1\% | 12,3\% | 14,4\% | 2,2\% | 17,7\% |
| EBITDA Margin |  | 22,8\% |  | 26,1\% |  | 3,3\% | 14,5\% | 22,9\% | 23,9\% | 1,0\% | 4,5\% |


| BRAZIL |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Sales |  | 85.096 |  | 212.218 |  | 127.122 | 149,4\% | 57.318 | 76.288 | 18.970 | 33,1\% |
| Platforms |  | 878 |  | 1.646 |  | 768 | 87,5\% | 226 | 681 | 455 | 201,3\% |
| IT Services |  | 70.996 |  | 166.426 |  | 95.430 | 134,4\% | 44.780 | 59.262 | 14.482 | 32,3\% |
| Applications |  | 13.222 |  | 44.146 |  | 30.924 | 233,9\% | 12.312 | 16.345 | 4.033 | 32,8\% |
| Cost of Sales | - | 71.474 | - | 173.026 | - | 101.552 | 142,1\% | -48.195 | -61.422 - | 13.227 | 27,4\% |
| Gross Profit |  | 13.622 |  | 39.192 |  | 25.570 | 187,7\% | 9.124 | 14.866 | 5.742 | 62,9\% |
| Administrative and Selling Expenses | - | 8.301 | - | 24.370 | - | 16.069 | 193,6\% | -5.268 | -8.376 - | 3.108 | 59,0\% |
| Operating Income |  | 5.321 |  | 14.822 |  | 9.501 | 178,6\% | 3.855 | 6.490 | 2.635 | 68,4\% |
| EBITDA |  | 7.496 |  | 18.088 |  | 10.592 | 141,3\% | 4.854 | 7.677 | 2.823 | 58,2\% |
| Operating Margin |  | 6,3\% |  | 7,0\% |  | 0,7\% | 11,7\% | 6,7\% | 8,5\% | 1,8\% | 26,5\% |
| EBITDA Margin |  | 8,8\% |  | 8,5\% |  | -0,3\% | -3,2\% | 8,5\% | 10,1\% | 1,6\% | 18,8\% |


| MEXICO |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Sales |  | 23.643 |  | 26.213 |  | 2.570 | 10,9\% | 9.831 | 9.749 - | 82 | -0,8\% |
| Platforms |  | 5.126 |  | 4.301 | - | 825 | -16,1\% | 3.618 | 2.098 - | 1.520 | -42,0\% |
| IT Services |  | 18.495 |  | 21.837 |  | 3.342 | 18,1\% | 6.191 | 7.651 | 1.460 | 23,6\% |
| Applications |  | 22 |  | 75 |  | 53 | 240,9\% | 22 | 0 - | 22 | -100,0\% |
| Cost of Sales | - | 17.639 | - | 20.221 | - | 2.582 | 14,6\% | -7.496 | -7.407 | 89 | -1,2\% |
| Gross Profit |  | 6.004 |  | 5.992 | - | 12 | -0,2\% | 2.335 | 2.342 | 7 | 0,3\% |
| Administrative and Selling Expenses | - | 3.727 | - | 3.477 |  | 250 | -6,7\% | -1.214 | -1.257 - | 43 | 3,5\% |
| Operating Income |  | 2.277 |  | 2.515 |  | 238 | 10,5\% | 1.121 | 1.085 - | 36 | -3,2\% |
| EBITDA |  | 2.520 |  | 3.657 |  | 1.137 | 45,1\% | 1.220 | 1.492 | 272 | 22,3\% |
| Operating Margin |  | 9,6\% |  | 9,6\% |  | 0,0\% | -0,4\% | 11,4\% | 11,1\% | -0,3\% | -2,4\% |
| EBITDA Margin |  | 10,7\% |  | 14,0\% |  | 3,3\% | 30,9\% | 12,4\% | 15,3\% | 2,9\% | 23,3\% |


| OPLA | $\mathbf{3 1 . 2 7 2}$ | $\mathbf{5 8 . 4 7 2}$ | $\mathbf{2 7 . 2 0 0}$ | $\mathbf{8 7 , 0 \%}$ | $\mathbf{1 1 . 3 2 5}$ | $\mathbf{1 9 . 8 0 9}$ | $\mathbf{8 . 4 8 4}$ | $\mathbf{7 4 , 9 \%}$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Sales | 15.277 | 28.361 | 13.084 | $85,6 \%$ | 5.969 | 8.639 | 2.670 | $44,7 \%$ |
| Platforms | 13.197 | 25.545 | 12.348 | $93,6 \%$ | 4.424 | 9.698 | 5.274 | $119,2 \%$ |
| IT Services | 2.798 | 4.566 | 1.768 | $63,2 \%$ | 932 | 1.472 | 540 | $57,9 \%$ |
| Applications | - | 24.566 | $47.653-$ | 23.087 | $94,0 \%$ | -8.918 | $-16.152-$ | 7.234 |
| Cost of Sales | $\mathbf{6 . 7 0 6}$ | $\mathbf{1 0 . 8 1 9}$ | $\mathbf{4 . 1 1 3}$ | $\mathbf{6 1 , 3 \%}$ | $\mathbf{2 . 4 0 7}$ | $\mathbf{3 . 6 5 7}$ | $\mathbf{1 . 2 5 0}$ | $\mathbf{5 1 , 9} \%$ |
| Gross Profit | $4.104-$ | $6.920-$ | 2.816 | $68,6 \%$ | -1.457 | $-2.673-$ | 1.216 | $83,5 \%$ |
| Administrative and Selling Expenses | - | $\mathbf{2 . 6 0 2}$ | $\mathbf{3 . 8 9 9}$ | $\mathbf{1 . 2 9 7}$ | $\mathbf{4 9 , 8 \%}$ | $\mathbf{9 5 0}$ | $\mathbf{9 8 4}$ | $\mathbf{3 4}$ |
| Operating Income | $\mathbf{4 . 5 0 8}$ | $\mathbf{6 . 5 7 9}$ | $\mathbf{2 . 0 7 1}$ | $\mathbf{4 5 , 9 \%}$ | $\mathbf{1 . 5 4 9}$ | $\mathbf{2 . 0 0 0}$ | $\mathbf{4 5 1}$ | $\mathbf{2 9 , 6 \%}$ |
| EBITDA | $8,3 \%$ | $6,7 \%$ | $-1,7 \%$ | $-19,9 \%$ | $8,4 \%$ | $5,0 \%$ | $-3,4 \%$ | $-40,8 \%$ |
| $\quad$ Operating Margin | $14,4 \%$ | $11,3 \%$ | $-3,2 \%$ | $-22,0 \%$ | $13,7 \%$ | $10,1 \%$ | $-3,6 \%$ | $-26,2 \%$ |
| EBITDA Margin |  |  |  |  |  |  |  |  |


| CONSOLIDATED TOTAL |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Sales |  | 354.524 |  | 528.546 |  | 174.022 | 49,1\% | 159.461 |  | 184.200 |  | 24.739 | 15,5\% |
| Platforms |  | 101.704 |  | 122.726 |  | 21.022 | 20,7\% | 39.558 |  | 44.332 |  | 4.774 | 12,1\% |
| IT Services |  | 223.573 |  | 343.042 |  | 119.469 | 53,4\% | 101.966 |  | 117.137 |  | 15.171 | 14,9\% |
| Applications |  | 29.248 |  | 62.779 |  | 33.531 | 114,6\% | 17.938 |  | 22.732 |  | 4.793 | 26,7\% |
| Cost of Sales | - | 283.825 | - | 416.392 | - | 132.567 | 46,7\% - | 129.126 | - | 146.440 | - | 17.314 | 13,4\% |
| Gross Profit |  | 70.699 |  | 112.154 |  | 41.455 | 58,6\% | 30.335 |  | 37.760 |  | 7.425 | 24,5\% |
| Administrative and Selling Expenses | - | 32.958 | - | 53.412 | - | 20.454 | 62,1\% - | 14.468 | - | 17.882 | - | 3.414 | 23,6\% |
| Operating Income |  | 37.741 |  | 58.741 |  | 21.001 | 55,6\% | 15.868 |  | 19.878 |  | 4.011 | 25,3\% |
| EBITDA |  | 63.331 |  | 88.682 |  | 25.350 | 40,0\% | 26.132 |  | 29.885 |  | 3.752 | 14,4\% |
| Operating Margin |  | 10,6\% |  | 11,1\% |  | 0,5\% | 4,4\% | 10,0\% |  | 10,8\% |  | 0,8\% | 8,5\% |
| EBITDA Margin |  | 17,9\% |  | 16,8\% |  | -1,1\% | -6,1\% | 16,4\% |  | 16,2\% |  | -0,2\% | -1,0\% |

${ }^{(*)}$ Quarterly figures shown in this table are calculated as the straight difference between figures reported in US dollars at the end of September of each year (9M), and figures reported in US dollars at the end of the first half of each year (1H).

## SONDA

$\longrightarrow$

## 4. ANALYSIS OF CONSOLIDATED BALANCE SHEET


#### Abstract

ASSETS Total assets amounted to $\$ 349,654$ million (US $\$ 634.2$ million) in Sep'08, $3.8 \%$ lower than those reported as of Sep'07. This change is mainly due to a decrease in current assets ( $-7.3 \%$ ), which reached a total of $\$ 163,669$ million (US $\$ 296.9$ million) in Sep'08.

The main reason for this decline was the use of funds for dividends and bank loans payments. This led to a decrease of time deposits balance to $\$ 11,073$ million (US $\$ 20.1$ million) in Sep'08 ( $-67.4 \%$ ) and to a reduction of the final value of marketable securities to $\$ 16,369$ million (US $\$ 29.7$ million) at Sep'08 ($39.8 \%)$.

On the other hand, trade accounts and notes receivable reached $\$ 94,567$ million (US $\$ 171.5$ million), representing an increase of $14.1 \%$ over the $\$ 82,895$ million (US $\$ 150.4$ million) recorded as of Sep'07. Remarkable is the decline of trade accounts and notes receivable as a percentage of revenues, moving from $41.8 \%$ at Sep'07 to $32.5 \%$ at Sep'08.

Liquidity position remained at positive levels in Sep'08, with a current liquidity of 2.20 times and a quick ratio of 1.50 times. These indicators are below those obtained in Sep'07 mainly as a result of the use of funds for the reasons described above.


## LIABILITIES

Liabilities reached a value of $\$ 101,385$ million (US $\$ 183.9$ million) in Sep'08, showing a decrease of $6.3 \%$ over the same previous period, primarily as a result of a decline of $42.0 \%$ in long-term financial debt, with a final amount of $\$ 14,426$ million (US $\$ 26.2$ million) in Sep'08, mostly due to the payment of the last two semi-annual installments on a syndicated loan in UF (US $\$ 5.7$ million each approximately) with banks BCI, Estado and Security; and to the payment of four quarterly installments on a peso-denominated loan (US $\$ 3.0$ million each approximately) with banks BCI, Estado and Santander.

SONDA debt level remained at a healthy level, with leverage (D/E) of 0.39 times in Sep'08, lower than the 0.41 times showed in Sep'07 due to a lower long-term financial debt. This also led to a financial-expenses-coverage of 13.16 times.

## SHAREHOLDER'S EQUITY

Shareholder's equity totaled $\$ 248,269$ million (US $\$ 450.3$ million) in Sep'08, a $2.7 \%$ lower than that reported as of Sep'07, mainly due to:

- dividend payment with charge to 2008 net income for an amount of $\$ 6,721$ million (US $\$ 12.2$ million)
- lower net income as of Sep' 08 regarding Sep' 07 (- $\$ 6,946$ million equivalent to US $\$ 12.6$ millions) as a result of the negative non-operating income


[^0]:    ${ }^{\S} 9$ M07 consolidated income statements used as basis of comparison include Procwork's income statement since its inception in July 2007.

